



## ZOOM® SYSTEM MAINTENANCE SERVICE CONTRACT

VibroSystem's Maintenance Service Contract brings to our customers a privileged array of services that give them the peace of mind they deserve. From monitoring cabinet maintenance, to the installation and training of new features for the ever evolving ZOOM® software, VibroSystem's Maintenance Service Contract ensures optimum monitoring system performance through a comprehensive maintenance schedule carried out by the same professionals who installed your system.

### VIBROSYSTEM PARTNERS WITH ITS CLIENTS

An effective unit condition monitoring system is not complete without the proper maintenance and support. VibroSystem technicians assist you with all maintenance calls and support.



### HOW DOES IT WORK?

- VibroSystem will contact you to coordinate maintenance interventions on the ZOOM system
- Prior to the visit, a technician will work with you to remotely verify the system
- VibroSystem will organize the shipping of any required materials
- Once on site, the technician will perform the following tasks:

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| <ul style="list-style-type: none"> <li>▪ Installation new software updates</li> <li>▪ Maintenance and backup of the database</li> <li>▪ Adjustment of system configuration and/or alarm levels (if necessary)</li> <li>▪ Verification of input signals</li> <li>▪ Verification of all acquisition units</li> </ul> | <ul style="list-style-type: none"> <li>▪ Replacement of air filter and evaluation of fan efficiency</li> <li>▪ Verification of the internal wiring of the cabinet and the wall mounted enclosures</li> <li>▪ Training of employees</li> <li>▪ Detailed report once maintenance is completed</li> </ul> |
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### WHAT IF?

What if you change your mind and prefer to perform these tasks yourself with the assistance of VibroSystem?

### The Remote Maintenance Plan may be for you!

**Note:** The maintenance service contract is available for a minimum of 1 year and can be purchased for up to 5 years.