

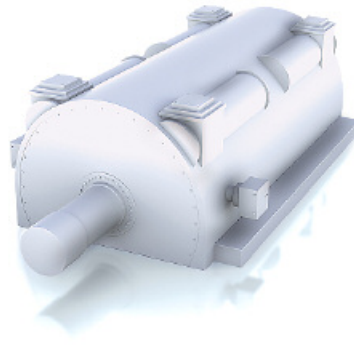


## ZOOM® SYSTEM REMOTE MAINTENANCE PLAN

VibroSystem's Remote Maintenance Plan brings to our customers a privileged array of services that give them the peace of mind they deserve. From monitoring cabinet maintenance, to the installation and training of new features for the ever evolving ZOOM® software, VibroSystem's Remote Maintenance Contract ensures optimum monitoring system performance through a comprehensive maintenance schedule performed by your staff supported by us.

### VIBROSYSTEM PARTNERS WITH ITS CLIENTS

An effective unit condition monitoring system is not complete without the proper maintenance and support. VibroSystem partners with its clients by providing the knowledge needed to maintain their own systems.



### WE TAKE CARE OF:

- Training your assigned employee(s) during ZOOM system commissioning
- Coordinating maintenance interventions on the system
- Organizing the shipping of the required material to perform the maintenance
- Providing documents to be filled out during the maintenance
- Remotely supporting the assigned employee(s) during the maintenance of the ZOOM system
- Compiling all the information into a complete maintenance report





## SELF-SERVICE

VibroSystM empowers you and your employees with the necessary knowledge and training to maintain your ZOOM system with your own personnel. We will assist you in performing any routine tasks.

## HOW DOES IT WORK?

A VSM technician will remotely assist your assigned employee(s) with the prerequisites to perform the following tasks:

- Install new software updates
- Maintenance and backup of the database
- If necessary, adjust the system configuration and/or alarm levels
- Check input signals
- Verification of acquisition units
- Replace air filter and verify that the fan is working properly
- Verification of the internal wiring of the cabinet and the wall mounted enclosures
- Return completed documents
- Take specific measurements with the ZOOM system
- Put the database on the web platform

## WHAT IF?

What if you change your mind and prefer that a VibroSystM technician performs these tasks?

**VibroSystM will provide you with a quotation accordingly and our support team will coordinate with you an appropriate time to do the necessary maintenance.**

**Note:** The maintenance contract is available for a minimum of 1 year and can be purchased up to 5 years.